



Repair return form

Contact details:

Within warranty: YES <input type="checkbox"/> NO <input type="checkbox"/>		Out of warranty repair order no.:
Purchaser/School		Date:
Address:		
Contact Name:		
Email address:		
Telephone no.:		

Equipment returned	Serial No.'s	Fault

'Out of Warranty' repairs

Please attach an official order or written authorisation to cover the cost of the minimum repair value.

Minimum repair and service charge costs are as follows:

- **VISION** and **Q Advanced** data loggers cost **£65.00** (ex. VAT).
- Other items that are **still being** manufactured and are less than 7 years old cost **£50.00** (ex. VAT).

Note: Items still manufactured (March 2013) include EasySense Vu, 3Link, Q3+, Q5+, Qt Digital Timer, FlowGo and eLearn & Go.

- Items that are **no longer** manufactured or more than 7 years old are considered beyond economical repair

Note: Logger/interfaces no longer manufactured (March 2013) include EasySense Link, QLink, Q3, Q5, Advanced, Logger, Fast, Real-time and Flash Logger.

The serial number can be used to help identify the age of a logger / interface:

- *If it has an 8 digit serial number then the first four numbers indicates the month and year they were supplied (month/year) e.g. 12042222 is December 2004, 05024444 is May 2002.*
- *If it has a 12 digit serial number then the first six numbers indicates the date they were manufactured in reverse (year/month/day) e.g. 070512-555555 is 12th May 2007, 100206-444444 is 6th February 2010.*

The charges listed above **include** the cost of returning the repaired goods to any mainland UK address (outside the UK additional shipping charges will apply).

Note: It is your responsibility to send the goods to us (Data Harvest) in suitable packaging at your own cost.

The return address for repairs is:

Repairs & Servicing,
Data Harvest Group Ltd.,
1 Eden Court,
Leighton Buzzard,
Bedfordshire, LU7 4FY